

Muhamad Hisyam Fadhila

Jakarta, Indonesia | muhamadhisyamfadhila@gmail.com | [linkedin.com/in/Muhamad Hisyam Fadhila](https://www.linkedin.com/in/Muhamad Hisyam Fadhila) | +6285624369629

6th-semester Informatics Engineering student at Universitas Mercu Buana with an interest in IT Support. Enjoy meeting new people and learning new things to develop professional experience and technical skills. Experienced in using Microsoft Office, 3uTools, Python, and Canva. Participated in campus webinar projects and have strong attention to detail, communication skills, and a sense of responsibility.

EDUCATION

Universitas Mercu Buana

Sept 2023 – Jan 2027

Informatics Engineering

- GPA: 3.70 / 4
- Relevant Coursework: Data Science, Data Mining, Machine Learning, Artificial Intelligence, Statistics and Probability, Database Systems, Business Intelligence, IT Support.

WORK EXPERIENCE

PT. Bangun Selaras Solusindo

NOV 2025 – Present

Quality Control

- Conduct daily inspections to ensure all goods meet company standards.
- Record and report incoming and outgoing goods.
- Inspect and monitor the delivery of goods.

PT. Bangun Selaras Solusindo

Sept 2025 – NOV 2025

IT Support

- Performed printer maintenance and troubleshooting.
- Inspected goods received from vendors to ensure compliance with requirements.

Gadgets'73

Jan 2024 – Present

Sales

- MeInspected products using 3uTools..
- Presented and explained product specifications to prospective customers..
- Negotiated product sales with prospective customers.

ORGANIZATIONAL EXPERIENCE

Doeta Festival

JAN 2023

Equipment Coordinator

- Coordinated equipment borrowing and rental arrangements.
- Responsible for maintaining and returning event equipment.
- Planned the equipment and supplies required for the event.

SKILLS

Languages : Bahasa Indonesia (Native), English (Intermediate)

Hard Skills : Microsoft Office, Data Analysis, Data Visualization, Python, SQL, UI/UX Design (Figma, Canva)

Soft Skills : Problem Solving, Effective Communication, Teamwork, Analytical Thinking, Time Management, People Management

SERTIFIKAT

- Database Design – Oracle
- Database Programming with SQL – Oracle
- Python Basic – Hackerank
- Network Security – Cisco
- Introduction To Network – Cisco